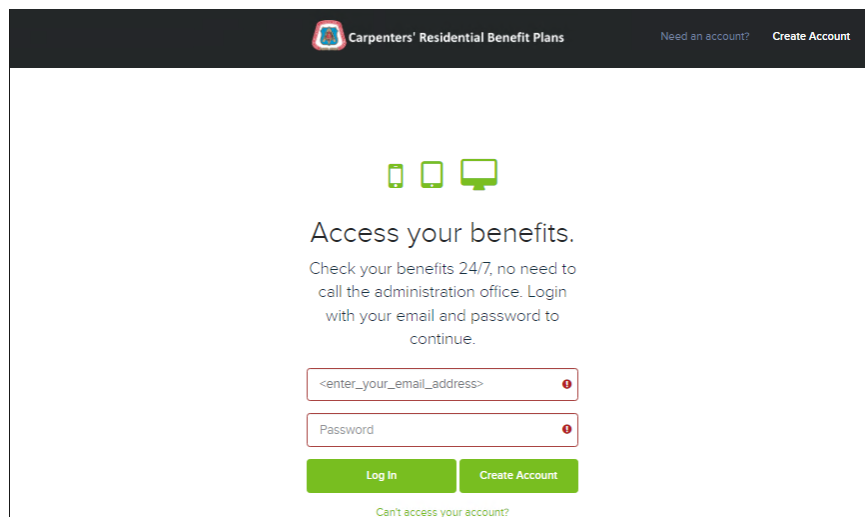


# Navigating Online Access to Member Account Information Carpenters' Residential Benefit Plans

Your Plan Administration Office is pleased to provide you with a new, modern, secure portal to access your personal health and pension plan information.

[Click this link to access the new portal.](#) Enter your email address and the password you created when registering on this new site.



Carpenters' Residential Benefit Plans [Need an account?](#) [Create Account](#)

Access your benefits.

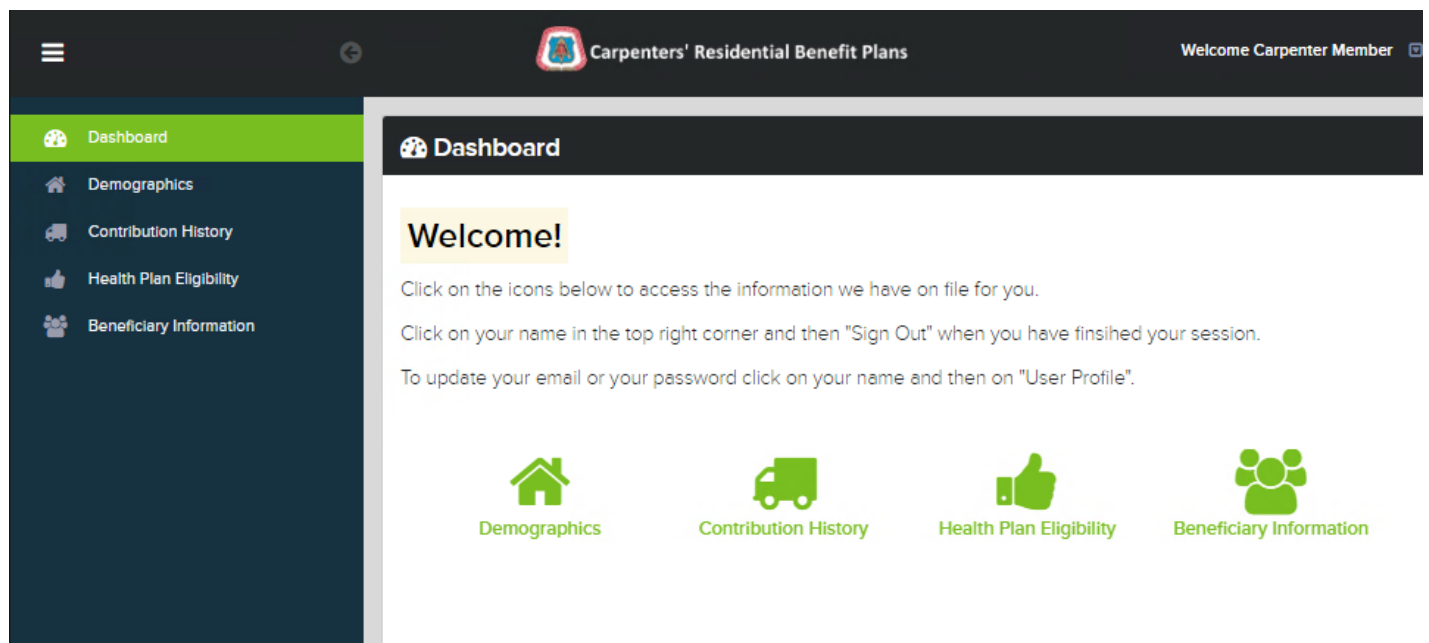
Check your benefits 24/7, no need to call the administration office. Login with your email and password to continue.

[Log In](#) [Create Account](#)

[Can't access your account?](#)

When you log on, you are welcomed by the Dashboard that provides four pages about your specific information. You can navigate to these pages by either clicking on the information panel at the left side of the screen or clicking on the icon of the page that you want to view:

1. Demographics
2. Contribution History
3. Health Plan Eligibility
4. Beneficiary Information



Carpenters' Residential Benefit Plans [Welcome Carpenter Member](#)

Dashboard

**Welcome!**

Click on the icons below to access the information we have on file for you.

Click on your name in the top right corner and then "Sign Out" when you have finished your session.

To update your email or your password click on your name and then on "User Profile".

[Demographics](#) [Contribution History](#) [Health Plan Eligibility](#) [Beneficiary Information](#)

## Demographics

The Demographics page lists the information on file for you and your eligible dependants.

**Demographics**

To hide the menu options and widen your view of this screen click on the three horizontal lines in the top left corner.  
Shown below is the demographic information we have on file for you. Please contact our office at 1-800-263-3564 or benefits@carpentersresidential.ca if you require assistance or if any changes are required.

Search

Name	Relation Descr	Address1	Address2	City	Postal Code	Birth Date	Phone	Contact Type	Cor
CARPENTER MEMBER	MEMBER		45 MCINTOSH DR	MARKHAM, ON	L3R 8C7	12/2/1995	905-946-9700	MXGEML	ISEF
MISSES MEMBER	SPOUSE		45 MCINTOSH DR	MARKHAM, ON	L3R 8C7	10/4/2000			
SONOFA MEMBER	DEPENDANT		45 MCINTOSH DR	MARKHAM, ON	L3R 8C7	6/2/2023			

Showing 1 to 3 of 3 entries.

First Previous

## Contribution History

The Contribution History page lists the monthly contributions received on your behalf, starting with the most recent. You can switch the view between Health Plan, Pension Plan/Group RRSP, Productivity Bonus and Vacation Pay contributions and view contributions for a particular period or from a specific employer by entering this information in the search bar:

**Contribution History**

To hide the menu options and widen your view of this screen click on the three horizontal lines in the top left corner.

Below is your contribution history to the Carpenters' Residential Health and Wellness, Pension, Group RRSP, Productivity Bonus and Vacation Pay plans. Entries are displayed starting with the most recent contribution.

Use the search bar to filter the display based on any information contained in the columns. For example, to view contributions from a specific employer, type the employer name in the search bar. To view contributions for a specific month enter the year and month in YYYYMM format. Codes "T" and "P" in the status column indicate Productivity Bonus and Vacation Pay contributions that have previously been paid out, and Pension or Group RRSP contributions that have been transferred to Manulife.

Please contact our office at 1-800-263-3564 or benefits@carpentersresidential.ca if you require assistance.

CARPENTER MEMBER

27W - CARPENTERS' RESIDENTIAL HEALTH

Search

Work Period	Received Date	Employer Number	Employer Name	Quantity / Hours	App	App Name	Rate	Amount / Dollars	Status
202311	12/11/2023	66039	ATLANTIC ALUMINUM INC.	4766.00	P	PERCENTAGE	0.0700	\$333.62	
202310	11/10/2023	66039	ATLANTIC ALUMINUM INC.	9729.00	P	PERCENTAGE	0.0700	\$681.03	
202309	10/3/2023	66039	ATLANTIC ALUMINUM INC.	8623.00	P	PERCENTAGE	0.0700	\$603.61	
202308	9/6/2023	66039	ATLANTIC ALUMINUM INC.	6467.00	P	PERCENTAGE	0.0700	\$452.69	

### Fund contribution options to display

27W - CARPENTERS' RESIDENTIAL HEALTH

- 27W - CARPENTERS' RESIDENTIAL HEALTH ✓
- 27P - CARPENTERS' LOCAL 27 RRSP/RPP
- 27C - LOCAL 27 PRODUCTIVITY BONUS
- SDC - LOCAL 27 PRODUCTIVITY BONUS
- 1030P - CARPENTERS RESIDENTIAL PENSION
- 1256EE - LOC 1256 PENSION:EMPLOYEE CONT
- 1256ER - LOC 1256 PENSION:EMPLOYER CONT
- 1030VP - RESIDENTIAL LOC 1030 VACATION PAY

Example of a view of productivity bonus contributions for fund code SDC filtered for 2022 work periods.

Carpenters' Residential Benefit Plans									
Welcome Carpenter Member									
SDC - LOCAL 27 PRODUCTIVITY BONUS							2022		
Work Period	Received Date	Employer Number	Employer Name	Quantity / Hours	App	App Name	Rate \$	Amount / Dollars	Status
202212	1/17/2023	66039	ATLANTIC ALUMINUM INC.	1013.00	P	PERCENTAGE	0.0500	\$50.65	T
202211	12/29/2022	66039	ATLANTIC ALUMINUM INC.	6513.00	P	PERCENTAGE	0.0500	\$325.65	T
202210	11/15/2022	66039	ATLANTIC ALUMINUM INC.	7130.00	P	PERCENTAGE	0.0500	\$356.50	T
202209	11/15/2022	66039	ATLANTIC ALUMINUM INC.	9103.00	P	PERCENTAGE	0.0500	\$455.15	T
202208	9/7/2022	66039	ATLANTIC ALUMINUM INC.	3737.00	P	PERCENTAGE	0.0500	\$186.85	T
202206	9/7/2022	66039	ATLANTIC ALUMINUM INC.	10404.00	P	PERCENTAGE	0.0500	\$520.20	T
202205	6/13/2022	66039	ATLANTIC ALUMINUM INC.	7078.00	P	PERCENTAGE	0.0500	\$353.90	T
202204	6/13/2022	66039	ATLANTIC ALUMINUM INC.	5082.00	P	PERCENTAGE	0.0500	\$254.10	T
202203	5/18/2022	66039	ATLANTIC ALUMINUM INC.	6187.00	P	PERCENTAGE	0.0500	\$309.35	T
202201	5/18/2022	66039	ATLANTIC ALUMINUM INC.	1544.00	P	PERCENTAGE	0.0500	\$77.20	T

Showing 1 to 10 of 11 (filtered from 32 entries).

First Previous **1** 2 Next Last

Example of a view of Local 1030 Vacation Pay contributions for fund code 1030VP filters for 2023:

Work Period	Received Date	Employer Number	Employer Name	Quantity / Hours	App	App Name	Rate \$	Amount / Dollars	Status
202310	11/24/2023	77026	QUEENSGATE HOMES INC	515.74	VF	VACATION FLAT RATE	1.0000	\$515.74	
202309	11/4/2023	77026	QUEENSGATE HOMES INC	507.59	VF	VACATION FLAT RATE	1.0000	\$507.59	
202308	9/15/2023	77026	QUEENSGATE HOMES INC	347.90	VF	VACATION FLAT RATE	1.0000	\$347.90	T
202307	8/17/2023	77026	QUEENSGATE HOMES INC	440.32	VF	VACATION FLAT RATE	1.0000	\$440.32	T
202306	7/25/2023	77026	QUEENSGATE HOMES INC	109.40	VF	VACATION FLAT RATE	1.0000	\$109.40	T
202305	6/23/2023	77026	QUEENSGATE HOMES INC	251.42	VF	VACATION FLAT RATE	1.0000	\$251.42	T
202304	6/2/2023	77026	QUEENSGATE HOMES INC	162.94	VF	VACATION FLAT RATE	1.0000	\$162.94	T

Showing 1 to 7 of 7 (filtered from 7 entries)

You can also re-organize each column's display in ascending or descending order. The information has been re-organized from oldest to newest monthly contribution in the example below:

**Contribution History**

To hide the menu options and widen your view of this screen click on the three horizontal lines in the top left corner.

Below is your contribution history to the Carpenters' Residential Health and Wellness, Pension, Group RRSP, Productivity Bonus and Vacation Pay plans. Entries are displayed starting with the most recent contribution.

Use the search bar to filter the display based on any information contained in the columns. For example, to view contributions from a specific employer, type the employer name in the search bar. To view contributions for a specific month enter the year and month in YYYYMM format. Codes "T" and "P" in the status column indicate Productivity Bonus and Vacation Pay contributions that have previously been paid out, and Pension or Group RRSP contributions that have been transferred to Manulife.

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CARPENTER MEMBER

Work Period	Received Date	Employer Number	Employer Name	Quantity / Hours	App	App Name	Rate \$	Amount / Dollars	Status
202102	3/23/2021	66039	ATLANTIC ALUMINUM INC.	6856.00	P	PERCENTAGE	0.0600	\$411.36	
202103	4/12/2021	66039	ATLANTIC ALUMINUM INC.	6856.00	P	PERCENTAGE	0.0600	\$411.36	
202104	5/25/2021	66039	ATLANTIC ALUMINUM INC.	6856.00	P	PERCENTAGE	0.0600	\$411.36	
202105	6/10/2021	66039	ATLANTIC ALUMINUM INC.	3428.00	P	PERCENTAGE	0.0700	\$239.96	
202106	8/23/2021	66039	ATLANTIC ALUMINUM INC.	3428.00	P	PERCENTAGE	0.0700	\$239.96	
202107	8/23/2021	66039	ATLANTIC ALUMINUM INC.	6857.00	P	PERCENTAGE	0.0700	\$479.99	

## Health Plan Eligibility

The Health Plan Eligibility screen shows the coverage history for yourself and your dependants from the most recent date.

☰ Carpenters' Residential Benefit Plans Welcome Carpenter Member

### 👤 Health Plan Eligibility 🖨️

Shown below is the eligibility history for yourself and your dependants (if applicable) starting from the most recent date. As coverage changes, and dependants are added or removed, the corresponding starting and ending (from and though) dates of eligibility are updated.  
Please contact our office at 1-800-263-3564 or [benefits@carpentersresidential.ca](mailto:benefits@carpentersresidential.ca) if you require assistance or if any changes are required.  
CARPENTER MEMBER

From Date ↕	Through Date ↕	Dependent ↕	Plan ↕
06/02/2023	01/31/2025	CARPENTER MEMBER MISSES MEMBER SONOFA MEMBER	SIDERS LOC 27
01/01/2023	06/01/2023	CARPENTER MEMBER MISSES MEMBER	SIDERS LOC 27
05/01/2021	12/31/2022	CARPENTER MEMBER	SIDERS LOC 27

Showing 1 to 3 of 3 entries. First Previous **1** Next Last

## Beneficiary Information

The most recent beneficiary information on file is shown here:

☰ Carpenters' Residential Benefit Plans Welcome Carpenter Member

### 👤 Beneficiary Information 🖨️

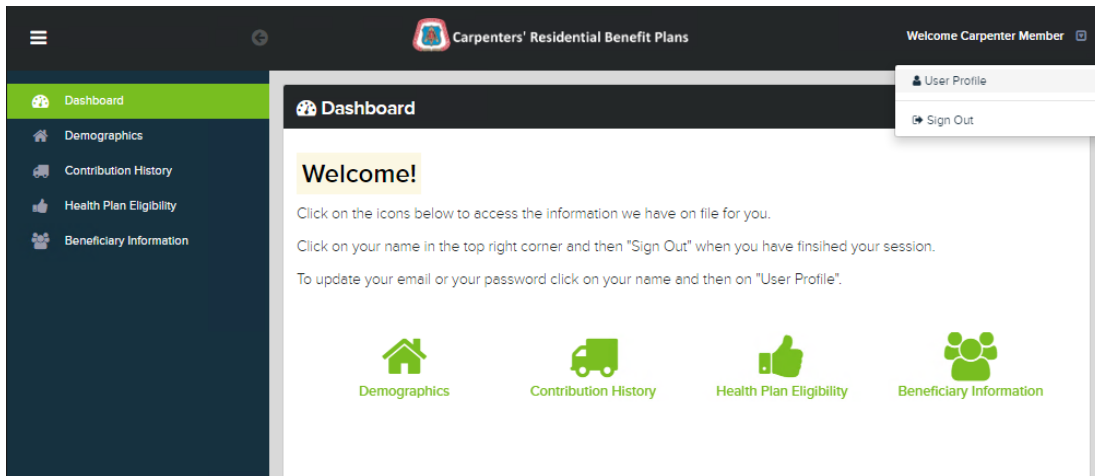
Below is your beneficiary designation.  
Changes to beneficiary designation will need to be updated in writing with the plan administration office.  
Please contact our office at 1-800-263-3564 or [benefits@carpentersresidential.ca](mailto:benefits@carpentersresidential.ca) if you require assistance or if any changes are required.  
CARPENTER MEMBER

Fund Name ↕	Beneficiary Name ↕	Relationship ↕	Beneficiary % ↕
CARPENTERS' RESIDENTIAL HEALTH	MISSES MEMBER	SPOUSE	100.00

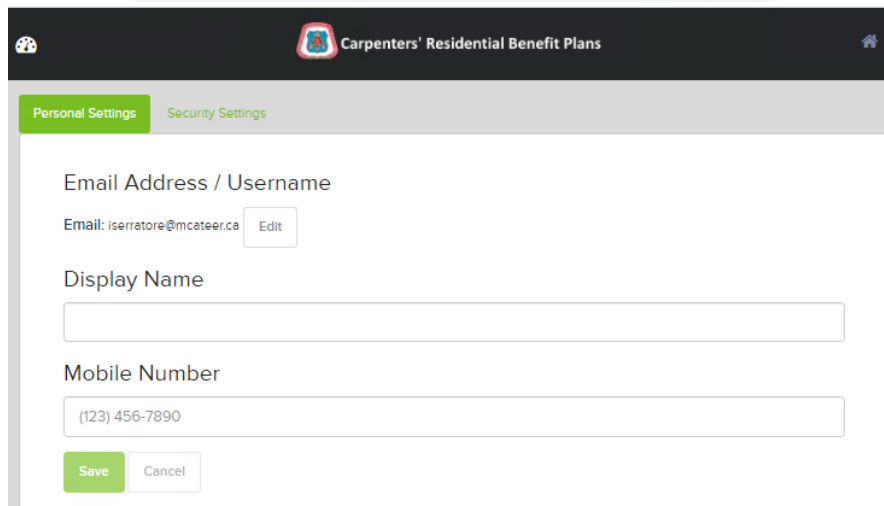
Showing 1 to 1 of 1 entries. First Previous **1** Next Last

## Changing User Profile Information

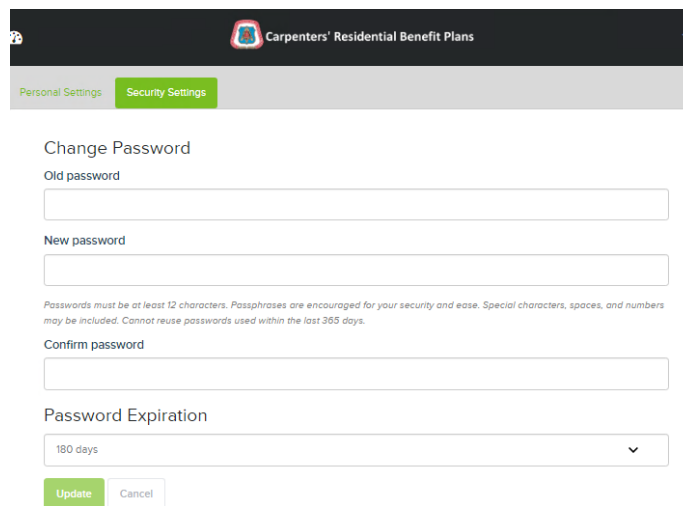
To view or update your user profile, click on your name in the top right corner and click “User Profile.”



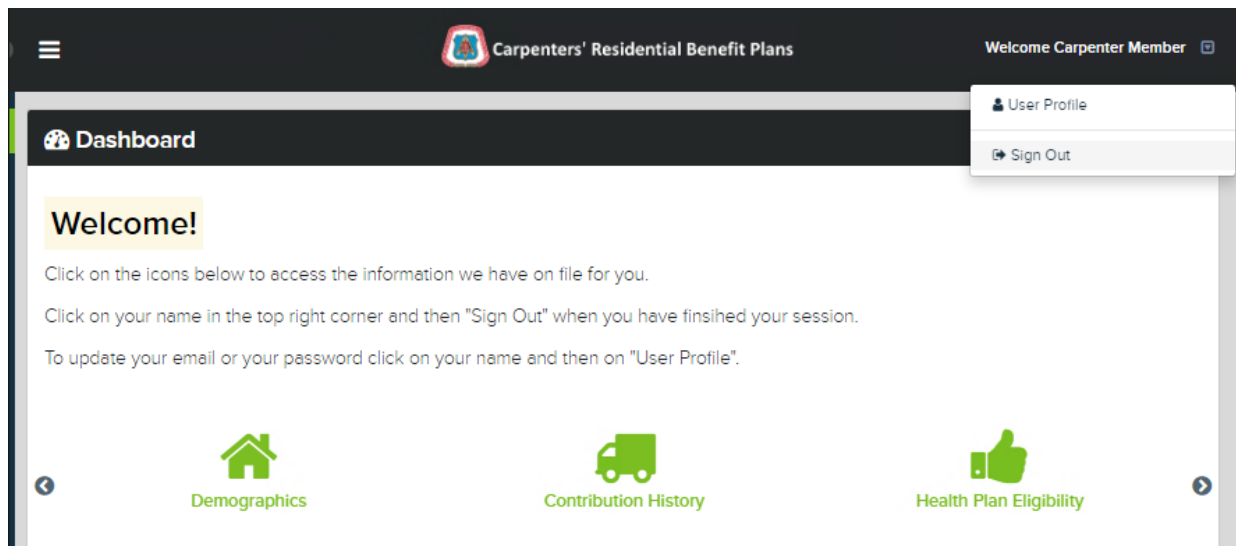
You can modify your display name and mobile contact number in the Personal Settings tab:



To change your password, click “Security Settings” and enter your old password, followed by your new password.



**When you are ready to log out,** click on your name in the top right corner, click “Sign Out” and close your browser window.



**If you require assistance or have questions regarding your access,** please contact our Administration Office staff at 1-800-263-3564 or by email at [benefits@carpentersresidential.ca](mailto:benefits@carpentersresidential.ca). Our full contact listing is on this page: [carpentersresidential.ca/administration-office](http://carpentersresidential.ca/administration-office).